

Client Feedback Form

I want to make sure that I am always delivering a premium level of service and so I would appreciate you taking a few minutes to provide some feedback on your buying experience.

Please use this guide to rate my services on the following questions:

Excellent: 1 Good: 2 Satisfactory: 3 Unsatisfactory: 4 Unacceptable: 5

My general real estate knowledge (1)

My overall effectiveness and quality of service (1)

My ability in keeping you informed (1)

My courtesy, helpfulness and politeness (1)

Promptness in returning your calls & responding to your request for services (1)

How well do I deliver what I promise (1)

How well do we listen to you (1)

How well do you think I work at keeping you a satisfied client (1)

How well do I understand you and try to meet your needs and requests (1)

How much confidence do you have in my service (1)

Overall, how willing would you be willing to recommend me (1)

Overall, how willing would you be able to buy through me again (1)

(I) If there was any one thing that I could have done better for you during the time that I was working with you, what would that be?

Everything was done timely and executed efficiently.

(II) What would you say if someone were to ask you about your buying experience with me?

I would describe to them, that your service was courteous & informative, as well as very understanding.

(III) Can we quote you?

Yes

(IV) Is there anyone who you could refer my services to?

Anyone who is buying or selling within our family & friends, we would be more than happy to refer your services.

Thank you for your feedback! Much appreciated!